

Delivery Intelligence Navigator™

Delivery Intelligence Navigator™ is an AI-powered platform designed to transform the pharmaceutical “last mile” from a logistical blind spot into a source of actionable delivery intelligence impacting the first moment of care.

By integrating real-world data with predictive analytics, it ensures the reliable delivery of critical, time and temperature sensitive therapies while mitigating transportation risks. It moves beyond simple tracking to offer predictive, prescriptive, and proactive delivery management.

Critical Vulnerabilities in Last-Mile Distribution

Traditional cold chain distribution was not designed for today’s clinical needs, leading to staggering inefficiencies:

\$35 Billion

in pharmaceutical therapies are scrapped annually

3%

of delivered product is returned or disposed of every single day

4.3%

of shipments arrive late (2+ days), and 3% of deliveries fail on the first attempt

50%

of lost shipments are never even reported due to visibility blind spots

Actionable Intelligence: A Proactive Approach

The Delivery Intelligence Navigator™ moves beyond simple tracking to offer a sophisticated, data-driven management system

Core Capability	Description
Predictive KPIs	Real-time and forecasted location and product temperature for all shipments derived from AI-enabled thermal models
Proactive Delivery Management	Shipment notifications and interventions using digital and human agents to resolve at-risk deliveries in real-time.
Prescriptive Enhancements	Systemic risk reduction using AI-generated recommendations to rectify delivery network shortcomings and improve lane performance.



Proven Outcomes

By shifting to a data-driven intelligence model, AeroSafe delivers measurable improvements to the patient experience and the bottom line:

- **63% Reduction in Product Returns:** Direct impact on supply chain efficiency.
- **Drastic Return Rate Decrease:** Proven reduction in returns from 2.4% to just 0.9%
- **Targeted Risk Reduction:** Identification of specific root causes, such as business closures or incorrect addresses, to prevent future failures

Ready to see what Delivering Intelligence Navigator™ can do for your last mile? Improve your customer experience and discover actionable insights today.

